



OSG GENERAL TERMS AND CONDITIONS

In General, Online Sangeetha Gurukulam (OSG) owns and operates this Website. This document governs your relationship with OSG. Access to and use of this Website and the products and services available through this Website (collectively, the "Services") are subject to the following terms, conditions and notices (the "Terms of Service"). By using the Services, you are agreeing to all of the Terms of Service, as may be updated by us from time to time. You should check this page regularly to take notice of any changes we may have made to the Terms of Service.

Online Sangeethagurukulam brings you an extensive curriculum of traditional Carnatic music within your home on a one to one basis where learning is made fun and easy.

Student he/she should fill the enrolment form completely at the time of registration and student of 6 years and above are eligible to register. After enrolment, further details regarding the classes will be provided through email.

Students will be shortlisted in the respective levels based on their skills during the free demo session for 15 minutes. Students have to pay upfront fees at the time of joining. No refund will be provided for the same.

Class timing's everyday from 9am to 7 pm Indian standard time. Students can choose their own convenient time with consultation and convenience of the teacher from their corresponding country time zone.

Classes will be conducted for duration of one hour (50 minutes of practical lesson and 10 minutes of lesson review) once or twice in a week. It is compulsory for students to attend a minimum of four classes for overseas students and six classes for Indian students in a month.

The student should pay the fees in advance in the first week of every month to the given bank account for their corresponding month (late payment of fees will not be entertained). There will not be refund of fees.

Students can also purchase audio lessons (professionally recorded) separately according to their corresponding levels in their class session. At the time of class, interaction session will be recorded and mail it separately after each lesson.

No classes will be conducted on public holidays and festival days (e.g. Deepavali, Pongal etc.). No compensation classes or refund will be given for the same.

If the student misses one class in a month, no compensation will be given. If they miss two classes in a month, one compensation classes will be provided. All compensation classes will be taken in the time duration of half an hour. Delaying for the class will not be entertained. If the student delays for the lesson, no extra time will be provide for the same.

Classes can be rescheduled if the class gets cancelled due to some technical reasons or unavoidable personal reasons from both sides. In order for classes to be rescheduled, the student has to inform regarding the change in advance within 24 hours prior to the lesson time. All the rescheduled classes will be taken in the time duration of 45 minutes.

For stage performances and Arangetram through OSG or under the banner of OSG or using OSG, will have a financial implication. All expenses which includes fees, promotions, advertisement, transportation, ticket fares etc., has to bear from the student's side. For Arangetram preparations as well as performance preparations and for voice culture classes, fees will be separate (student can confirm the details during their lesson session).

*Terms & conditions are subject to change

